

# Client Access to Services Exchange CASE Project

A SAMSHA Funded Grant Project

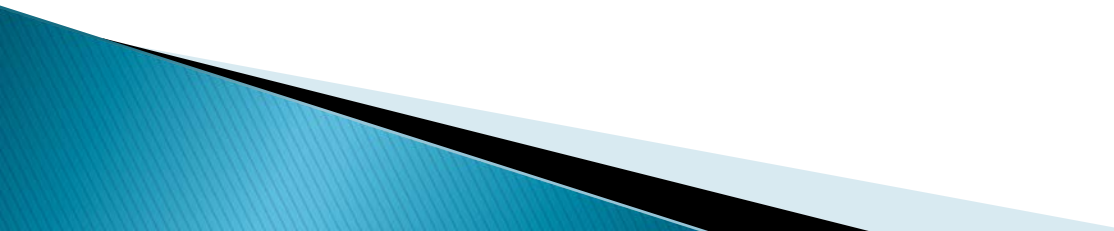


Presented by  
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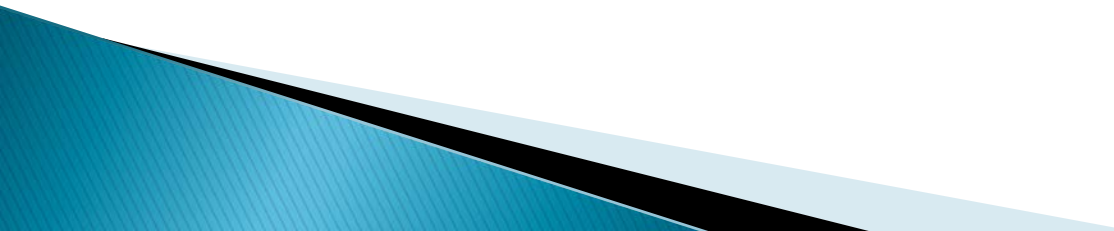
# CASE Project

Substance Abuse Mental Health Services Administration (SAMHSA ) grant to Expand Care Coordination through the Use of Technology-Assisted Care in Targeted Areas of Need (TCE-TAC). The purpose of the TCE-TAC Program is to expand and/or enhance the capacity of substance abuse treatment providers to serve persons in treatment who have been underserved because of lack of access to treatment in their immediate community due to transportation concerns, an inadequate number of substance abuse treatment providers in their community, and/or financial constraints.



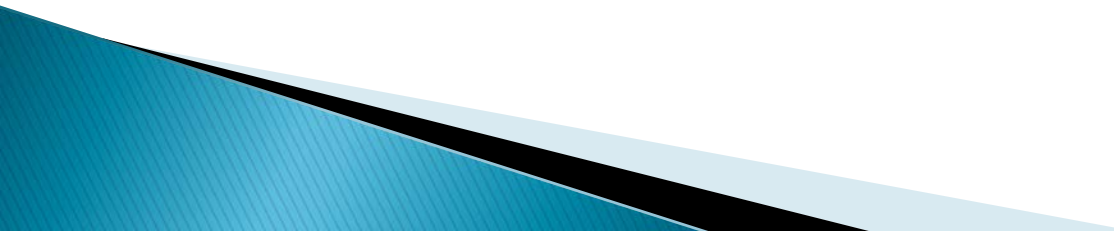
# CASE Project

The CASE Project focuses on the use of various technology platforms including web-based services, which will expand and/or enhance the ability of providers to effectively communicate with persons in treatment and to track and manage their health to ensure treatment and services are available where and when needed.



# CASE Project

The target population to be served is uninsured and underserved individuals aged 18 and over who reside in the rural Missouri Counties of Randolph, Saline, Pettis, Boone, and Cooper Counties lacking access to treatment in their community. This project is designed to initiate services during the pre-treatment phase and to sustain client engagement throughout the continuum of care.



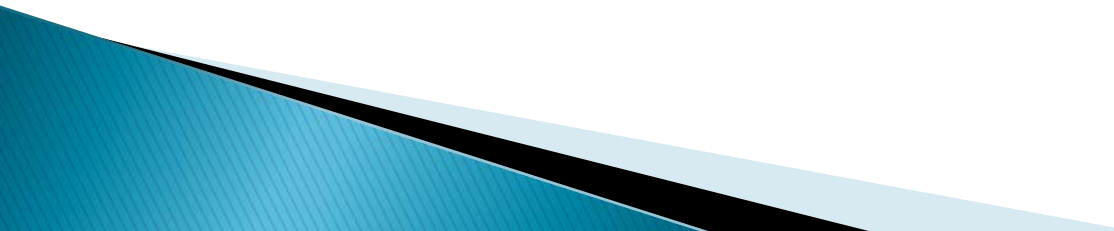
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## Ideal Continuum of Care Levels

- **Prevention**
  - *Pre-Treatment*
  - *Treatment*
  - **Post-Treatment (Recovery Support)**
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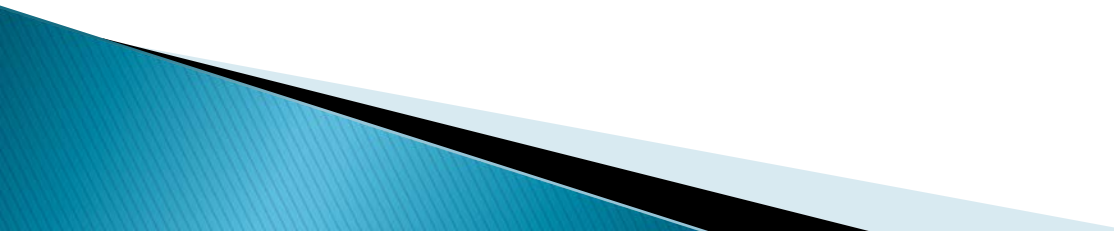
# CASE Project

## Project Partners

- RCCCP
  - Powerhouse Community Development Corp.
  - FaithWalk Community Development Corp.
  - Preferred Family Healthcare
  - Probation and Parole
  - First Call of KC
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# CASE Project

## Program Services

- Comprehensive intake, assessment, screening
  - Integrated treatment planning
  - Case management
  - Pre-treatment Support Services
  - Outpatient counseling
  - Telepsych and Telecounseling
  - Psychosocial supports (Wrap Around Services)
  - Transportation vouchers
  - Recovery Support Services
- 

# CASE Project

## Motivational Enhancement Outcomes

1. Decreased substance use and marijuana use,
2. Decreased alcohol consumption,
3. Increased intrinsic motivation to change
4. Increase retention among pre-treatment clients who utilized technology-based services, and
5. Increase treatment retention for clients who utilized technology-based services from treatment admission to recovery



# CASE Project

## Technology-Related Outcomes

1. Number of treatment/behavioral health providers utilizing CCMO EMR, Mobile-CASE, and Homepsych
2. Increase in the number of provider/client contacts
3. Use of links and resources
4. Source/location of technology-based applications use (at select portals)
5. Result of use (appointment, used resource links, ASI, etc...)
6. Analysis of services provided by partner agencies and accessed by program clients, duration and intensity of services, and leveraged funding of psychosocial support services provided

# CASE Project

## Use of Technology

The CASE Project will utilize Community Connections MO a shared Electronic Medical Record (EMR) that includes encrypted email; text messaging; and electronic enrollment forms, screening tools, and assessment tools, including the Addiction Severity Index, CAGE Aid, Substance Abuse Subtle Screening Inventory, and Modified Mini Screening Tool.

[www.communityconnectionsmo.org](http://www.communityconnectionsmo.org)



# CASE Project

## Use of Technology

The use of a web based client portal presents a tremendous opportunity to involve the client and multiple service providers in the development and implementation of treatment plans. Clients will have access to their account via the usage of Mobile-CASE.

<http://www.mobile-case.org>



# CASE Project

## Project Contact Information

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